

Volledige reactie Cerberus

We only strive to make the best and most complete app to help you recover a lost or stolen device. Think about features like photo capture when a wrong unlock code is entered, or blocking the power menu and presenting a fake shutdown screen so a thief will think the phone is off while the owner can still track it.

Of course we realize that the remote control features (also very useful to recover a stolen device) create potential for misuse. Using the app to monitor people is prohibited by our Terms of Service (<https://www.cerberusapp.com/terms>) and we are actually enforcing them:

- We have automatic procedures in place to block accounts that try to use Cerberus to monitor others - you can google "cerberus account blocked" or something similar to find people complaining about that.

- At a random time between 30 minutes and 2 hours after installation, the app displays this notification: "This device was recently associated with a Cerberus account. If you did not do it, please send an email to support@cerberusapp.com to receive assistance." . We have actually received some emails and helped people uninstall the app.

This is extremely disappointing for us, we do not want to be associated with stalkerware. It would be much appreciated if you could send us contacts of some people you spoke with at these international security companies, perhaps they have other suggestions on functionalities we can implement to further prevent misuse.